



KAR Global has always been a champion of safety, and as you know, safety has been a deeply personal passion of mine throughout my career. Your hard work, dedication and innovation have earned us the reputation as the industry leader in safety. And our Safe T. Sam program has dramatically reduced accidents, injuries and even fatalities not just at our locations, but across the industry.

But what we're dealing with today – the coronavirus pandemic – is more dangerous than any auction or other workplace in the world. And as I look across our global company and to other countries in Europe, the impact on human life and society is devastating. I believe KAR has a responsibility to help prevent the spread of this virus in our communities. And I believe I have a personal responsibility, as CEO, to make decisions to protect the lives, health and wellbeing of our employees and customers.

Effective today, we have **suspended all ADESA physical auction operations** in the U.S. and Canada, including Simulcast only sales, for at least the next two weeks. U.S. auction employees are being notified today and will be paid for these two weeks as we evaluate how best to move forward. Given provincial differences, Canadian employees whose jobs are directly impacted by these changes will receive a letter setting out further information. As permitted by local, state and provincial directives, we will maintain minimal essential operations at those locations for security purposes and to receive and release vehicles under certain circumstances. For essential staff that stay onsite, we will continue to implement all United States Centers for Disease Control and Prevention and Public Health Agency of Canada recommendations on workplace safety, social distancing and enhanced cleaning protocols.

KAR's commercial customers were notified on a conference call earlier today and additional information is being sent to them and our broader dealer audience today. I know this means customers may temporarily move to the competition. But given what we're facing, I'm prepared to sacrifice short-term financial impact for the safety of our people. This is the right thing to do, and our company is stable and well positioned to navigate the uncertainty ahead.

Look for a video message from me by Monday morning providing more details on what this means for our operations, our customers and for you.

Thank you for all you are doing to keep our business moving forward and to support our customers. Stay safe, stay healthy and God bless.